





Meet Your Licensing Team



Mr. Lloyd Enriquez
Cruise & Capacity Development
Director



Mrs. Varsha Clarke-Martinez Cruise & Capacity Development Manager



Mr. Andrew Estell Licensing Assistant



Ms. Mary Connors Licensing Officer



Ms. Sharima Lizama Licensing Officer



Mr. Dion Lares Licensing Officer





TOUR GUIDES VS TOUR OPERATORS



Guides:

- Guides the tour and educates tourists about attractions in Belize
- Assist with providing accurate information, to tourists and guests
- 3. Needs to work under a tour operator
- No insurances required (tour operators cover guides, guests, and vehicles/vessels)

Operators:

- Packages, markets, and execute tours
- Can provide services to guests such as meals, lodging, and other related services
- 3. Are required to employ licensed tour guides
- 4. Must have valid insurance for tours, equipment, and passenger liability insurance





REMINDERS OF BTB's PROCESSES

- ➤ All tour operator licenses expire on December 31, each year.
- ➤ All tour operators who, have not submitted a renewal by 1st January each year will not appear on the BTB website and would therefore not be able to conduct tours.
- No tour operator will be allowed to work with an expired license.





REMINDERS OF BTB's PROCESSES

- > BTB no longer accepts any physical application forms with supporting documents.
- > BTB no longer accepts incomplete documents from any stakeholder.
- Tour Operator Application submissions should be sent to touroperator@belizetourismboard.org. Please note that BTB is no longer using the email licensing@belizetourismboard.org.
- ➤ All payments are made via the bank and a copy of the payment receipt should be submitted with your application.
- ➤ The license can be picked up at the office or mailed out COD to the tour operator upon email request. Kindly provide a letter of authorization to anyone authorized to pick up your license.



REMINDERS OF BTB's PROCESSES

- All tour guides must display a valid tour guide license when conducting a tour.
- > Tour guides must accompany the guests to sites/attractions and should adhere to the guest-to-guide ratio.

Land Tours – 1 to 15 guests Marine Tours – 1 to 8 guests Caves - 1 to 8 guests

- All tour guides must be employed under a tour operator.
- ➤ All tour operators and tour guides should be familiar with the Belize Tourism Board Act, Chapter 275, Tour Guide Regulations.





ACCESSING THE TOUR OPERATOR APPLICATION FORM

The tour operator application form along with all other forms can be accessed via our website: https://belizetourismboard.org/tourism-resources/tourism-application-forms/

- www.belizetourismboard.org
- Licensing
- Tour Operator
- Operator Application Form +
- Tour Operator Application Form

Operator Application Form







TOUR OPERATOR NEW APPLICATION FORM





P.O. BOX 325, 64 Regent Street, Belize City, Belize, C.A.

TOUR OPERATOR APPLICATION FORM

Application Type: 🗌 New 🗷 Renewal

SECTION 1 - General Tour Operator Information Enter your tour operator name, location details, and contact information.			
Tour Operator Name : Archer's Tours			
Owner(s) Name(s): Sharima Archer			
Address: 64 Regent Street			
City/Town: Belize City			
District: Belize			
Office Number: 227-2420			
Cell Number: 666-6666			
Email Address: archerstours@gmail.com			
Website: www.archerstours.com			
SECTION 2 - AGENT INFORMATION Enter the main contact person's details.			
Agent's Full Name : Andrew Estell			
Home Number: 227-4521			
Cell Number: 444-4444			
Email Address: andrewestell16@gmail.com			







SECTION 3.1 - MANDATORY REQUIREMENTS CHECKLIST
Use the corresponding checklist to ensure you have met all the requirements for your application.

New Application

Completed Application Form (signed and dated)
Copy of Business or Company Certificate of Registration with a short extract about the business or detailed extract about the Company issued by the Company Registry (Full document)
Copy of your Proof of Citizenship or Permanent Residency
Original Police Record for all owners and/or shareholders
Completed Employee Template
Completed Tour Guide Template
Completed Tour Package Template (one template per tour)
Valid Tour Operator Insurance (Full Policy) – For ALL tours being offered
Valid Tour Operator Trade License (if the business is located in a town or city)
Original recommendation letter, issued within 3 months from the date of submission, from an individual/entity within the tourism community who is in good standing with BTB
Two (2) clear photographs of the business (one interior & one exterior)
One (1) passport-size photo of each owner/shareholder (certified by Justice of the Peace)
Original declaration stating that owner(s) have not filed bankruptcy within the past 5 years
Detailed Emergency Plan
Copy of deposit slip/payment receipt of \$250.00 from the bank

Renewal Application

	Completed Application Form (signed and dated)
	Copy of Business or Company Certificate of Registration with a short extract about the business or detailed extract about the Company issued by the Company Registry (Full document)
	Copy of your Proof of Citizenship or Permanent Residency
	Original Police Record for all owners and/or shareholders
	Completed Employee Template
	Completed Tour Guide Template
	Completed Tour Package Template (one template per tour)
	Valid Tour Operator Insurance (Full Policy) – for ALL tours being offered
	Valid Tour Operator Trade License (if the business is located in a town or city)
1	Copy of deposit slip/payment receipt of \$250.00 from the bank





SECTION 3.2 - ADDITIONAL DOCUMENTS REQUIREMENT CHECKLIST

Use the checklist below to include the following documents if applicable.

Mandatory if Applicable

П	Certified partnership agreement evidencing distribution of shares if the business had one or
	more owners who are not Belizean or Permanent Residents.
	Copy of a Certificate of Good Standing for the current year
	Complete the Vehicle Decal Template with a copy of the Vehicle Certificate of Registration and Passenger Liability Insurance (Full Policy)
	Complete the Vessel Decal Template with a copy of the Vessel Registration Certificate, Sea Worthiness Certificate, and Passenger Liability Insurance (Full Policy)
	Rental agreement and owner's biodata passport (if vessel or vehicle is rented)

SECTION 4 - TERMS & CONDITIONS

ALL LICENSED TOUR OPERATORS SHALL:

- 1. Utilize only licensed tour guides and tour operators to execute tours.
- 2. Maintain valid, licensed, and insured tour and safety equipment per the schedule below:
- a. Fire Extinguisher b. First Aid Kits c. Seat Belts. d. Life Jacket e. Flares/Reflectors/Lights f. Fire Axe (optional)
- g. Communication Device. h. Tow Cable i. Tool Box j. Flash Light k. Adequate sealed drinking water.
- 3. Be in possession of valid passenger liability insurance on all equipment and transportation vessels and/or vehicles at all times.
- 4. Be in possession of valid public liability insurance inclusive of all tours executed at all times.
- 5. Take all necessary steps to safeguard Belize's environmental, moral, historical, and cultural integrity.
- 6. Continuously promote Belize as a leading destination for all guests.
- 7. Maintain at all times appropriate personal appearance, hygiene and ensure that their employees do the same.
- 8. Continuously and consistently exercise functions and responsibilities as a tour operator.
- 9. Cooperate at all times with the Belize Tourism Board.
- 10. Cooperate with the Tour Operator Committee whenever necessary for the development of tourism in
- 11. Do not insult, abuse, or harass a tourist under his/her care, either through word or deed.
- 12. Do not induce or encourage a tourist under his/her care to do anything contrary to the laws of Belize which goes against good customs and morals.
- 13. Not carry out or attempt to carry out his/her functions under these Regulations while under the influence of alcohol or illicit drugs.







SECTION 4 - TERMS & CONDITIONS (CONT.)

ALL LICENSED TOUR OPERATORS SHALL:

- 14. Not offer for sale or otherwise any illicit drugs or illegal commodities to tourists.
- Not engage in any activity detrimental to the environmental integrity or archaeological or cultural heritage of Belize
- Report any abuses or infractions of the laws relating to tourism by any person or tour operator to the BTB or Tour Operator Committee.
- 17. Testify, if requested, before any relevant authority of any abuses to any guest under your care.
- Adhere to and meet all obligations as required under the 'Belize Standard Code of Practice for Recreational Scuba Diving Services, Compulsory Standard Order 2016' (BZ CP 5: 2016) for those offering scuba diving tours and services.
- Adhere to and meet all obligations as required under the 'Belize Health and Safety Policy Manual for Archaeological Sites- Health and Safety Mandatory Standards Order 2014' for those offering tours to Archaeological reserves in Belize.
- 20. Adhere to and comply with any policy guidelines developed or licensing criteria established by the BTB or Tour Operator Committee respectively from time to time.
- The Tour Operator Committee reserves the right to revoke licenses if the holder breaches any conditions set out in SI Chapter 2755.
- 22. Licenses are non-transferable and non-assignable.
- 23. Any changes to your Account Register's information must be communicated to the BTB in writing. Any Operator who fails to complete the re-renewal process by December 31 for each year, and continues to operate is deemed to be operating illegally. As per Sec on 9(2) Tour Operators Regulations SJ. No. 12 of 2006, the Belize Tourism Board (Tour Operator) Regulations, it is an offense to operate without a valid license and a person found guilty of a said offense is liable on summary conviction to a fine not exceeding five thousand dollars or to imprisonment for a term not exceeding six months, or to both such fine and term of imprisonment.









SECTION 5 - DECLARATION

I/ We declare that the information provided in this application is true and correct and that I / we fully understand and will abide by the Terms and Conditions stated on pages 3 and 4.

. Print Name:	Sharima Archer	
i. Signature:	Delor.	2023.08.31 11:58:53 -06'00'
ii. Date: 31si	t August, 2023	
v Rusiness Sta	mn/ Company Seal	

FOR OFFICIAL USE ONLY

For Official Use Only	Date DD / MM /YYYY	Signature	Comments Actions
Form received by BTB		TO KING	
Licensing Officer Check		STATE OF THE STATE	☐ Complete ☐ Incomplete
Licensing Manager		MON ROLL	☐ Approved ☐ License ☐ Denied
Printing Date		NO ESS	
Database Update	·	MAN	
Committee Review		III III	









TOUR OPERATOR

DETAILED EMPLOYEE TEMPLATE (ADMIN STAFF)

General Employee Information

Enter your employees' general infromation below.

	First Name	Last Name	Nationality	Social Security No.	Permanent/ Temporary	License No. (Driver/Captain)
1	Romy	Haylock	Belizean	000045781	Permanent	
2						
3						
4						
5						
6						
7						
8						

I certify that all the information provided above is true and	erfity that all the intormation provided abov	ve is true and :	accurate
---	---	------------------	----------

Sharima Archer 2023.08.31 12:48:52 -06'00'

Name of Applicant (Print)

Signature

BTB FORM: TOP-2023







TOUR OPERATOR

DETAILED TOUR GUIDE TEMPLATE

Tour Guide Information

Enter your tour guides' information.

	First Name	Last Name	Nationality	Social Security No.	Permanent/ Temporary	License No.	License Type	Expiration Date
1	Evan	Young	Belizean	000024568	Temporary	026-145	Gen	July 2024
2								
3								
4								
5								
6								
7								
8								

I certify that all the information	provided above is true and accurate.
Name of Applicant (Print)	Signature

7 8TB FORM: TOP-2023-0







TOUR OPERATOR TOUR PACKAGE TEMPLATE

Requir	ed per to	ur:	
Tour Num	ber:	of	

Name of Tour	Altun Ha and Zipline Tour
Type of Tour	Archeology & Ziplining
The second secon	re Tubing, Manatee Watching, River Tours, Snorkeling, Bird Watching, City Tours, Nature Trails, Ziplining/Rappelling, Cave Exploring, Fishing, Rafting/Canoeing, Scuba Dining, Other
(Description of Tour Entire process flow including pick-up, drop-off points, and sites visited)
8:30 AM- Sto 9:30 AM - He 10:00 AM- Alt 11:30 AM- Alt 12:00 PM- Lu 1:30 PM- Zipl 2:30 PM- Zipl	k uo the guest from their hotel p for breakfast at Ms Gwen Kitchen ad to Altun Ha tun Ha tour begins tun Ha tour end and head out for lunch inch at Jaguar Paw (BBQ by river) ine Tour begins at Jaguar Paw ine Tour ends op-ff guests safety back at their hotel





Safety Equipment (List all equipment needed for this tour)			Confirm
1	L Fire Extinguisher		✓
2	Seat Belts		✓
3	Life Jackets		
4	Flare/Reflectors/Lights		
5	Fire Axe (Optional)		
6	Communication Device		✓
7	Tow Cable		\checkmark
8	Tool Box		\checkmark
9	Flash Light		
10	Adequate Sealed Drinking Water		✓
11	11 First Aid Kit		✓
Price (BZD \$)		Tour Duration (HH:MM)	
\$100.00		6 1/2 hrs	
Minimum PAX for Tour		Maximum PAX for tour	
1		1:	5

I hereby confirm that all information provided is true and correct according to the law of Belize.







TOUR OPERATOR

VEHICLE DECAL TEMPLATE

ame of the tour of umber of Owned Vehicle(s	s): 1 N	umber of Rental Vehicl	
copy of a valid Vehicle Ce	rtificate Registration,	Title and Passenger Lic	ability Insurance.
Vehicles Owned (Li	cense Plate #)	Vehicles Rented (Lice	ense Plate #)
SC-14	75	BZE-01	42
1			
2			
3			
•			
5			
•			
,			
1			
I certify that all the info	rmation provided is	true and correct acco	ording to the law.
	aular.	2023.08.31	-
ner	your	13:24:58 -06'00'	31st Aug, 2023

ADDING A VEHICLE

- The tour operator should provide, by email a complete Tour Operator Vehicle Decal Template with ALL the relevant information for the vehicle.
- This request can be done anytime during the year and is processed within 3 to 5 business days.







TOUR OPERATOR

VESSEL DECAL TEMPLATE

Number of Rental Vessel(s):

Name of the tour operator: Archer's Tours

Number of Owned Vessel(s):

*Copy of a valid Vessel Cer and Passenger Liability In	tificate Registration	Certificate, Sea Worthiness Certificate
Vessels Owned (I	Registration #)	Vessels Rented (Registration #)
1 Sea Bird B		Dreamer SC-6458
2	32-70-10	Dicamor CC-0-100
3		
4		
5		
6		
7		
8		
9		
10		
-		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		

ADDING A VESSEL

- The tour operator should provide, by email a complete Tour Operator Vessel Decal Template with ALL the relevant information for the vessel.
- This request can be done anytime during the year and is processed within 3 to 5 business days.



Sharima Archer	2023.08.31 13:28:52 -06'00'	31st Aug, 2023	
Name of Applicant (Print)	Signature	Date	





LETTER OF AUTHORITY

(Full Name as on identification) (Address)		
(Full Name as on identification)		(Address)
with attached identification(valid passport or social security and number)		
	(valid passport or soc	ial security and number)
hereby authorize that my veh	icle/vessel with regist	ration
mereby dutilonize that my ven	icic, vessei, with regist	(registration or license number)
and insurance policy #	da	ted
can be used for the transport	ation of guests under	licensed Tour Operator
	1 1	311
(Name of Registered Tour Operator)	owned and ope	rated by
,		
DATED this	day of	, 2021.
(Name in Block letters of vehicle owner)		(Signature of Vehicle owner)
(Name in Block letters of Tour Operator or	wner)	(Signature of Tour Operator owner)

- The form should be submitted by the tour operator and not the tour guide.
- Input all information requested.
- Provide a copy of the owner's ID.



Business Certification of Registration with short extract about the business



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

CERTIFICATE OF REGISTRATION

The Belize Companies & Corporate Affairs Registry HEREBY CERTIFIES, pursuant to the BUSINESS NAMES ACT, CHAPTER 247 all requirements in respect of registration have been complied with.

C.A.T. BELIZE MAYALAND TOUR

Registration Number 000017180

Former Registration Number 25198

Individual is this day registered in the Register.

Dated this 15 of December 2015 Certificate No. CERT-REG-23/64641



Sentige Longaly

Deputy Registrar Belize Companies & Corporate Affairs Registry



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

SHORT EXTRACT ABOUT BUSINESS NAME

20/04/2023 18:24:28 (time zone GMT-6)

Belize, Belize, San Pedro Town, Tres Coco North

E-mail: c.a.tbelizemayalandtours@gmail.com

7912 - Tour Operator Activities

C.A.T. BELIZE MAYALAND TOUR

Nexus Consultancy Ltd.

Individual

15/12/2015

25198

Active

REQUEST INFORMATION

Business Entity Registration No.
Extract Date and Time

Extract Ordered by

BUSINESS ENTITY PARTICULARS

Name

Business Entity Category Former Registration No.

Status Registration Date Accounting Date

REGISTERED OFFICE ADDRESS

Address

ets

GENERAL NATURE OF THE BUSINESS

Business Activity Class

Description of Activity

Main Activity

OWNERS

Full Name Nationality Relation

Belizean From 15/12/2015

YES

NOTE. Information printed from the Register is true and complete as per extract generation date and time. Please be advised to refer to Online Business Registry System for an up-to-date information regarding given business entity.



Senting Language

Deputy Registrar, Belize Companies & Corporate Affairs

1 of 1



Company / Incorporation Certification of Registration with detailed extract about company



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

CERTIFICATE OF INCORPORATION

The Belize Companies & Corporate Affairs Registry HEREBY CERTIFIES, pursuant to the BELIZE COMPANIES ACT, 2022 all requirements in respect of incorporation have been compiled with.

Nina's Pontiki Cruises Limited

Registration Number 000023830

Private Company is this day incorporated in the Register.

Dated this 13 of June 2023 Certificate No. CERT-REG-23/33913



Santing Longary

Deputy Registrar Belize Companies & Corporate Affairs Registry



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

DETAILED EXTRACT ABOUT COMPANY

REQUEST INFORMATION

Business Entity Registration No. Extract Date and Time

Extract Ordered by

BUSINESS ENTITY PARTICULARS

Name

Business Entity Category

Representative

Status

Registration Date

Accounting Date

Business Operates Solely in Belize

REGISTERED OFFICE ADDRESS

Address

GENERAL NATURE OF THE BUSINESS

Business Activity Class

Description of Activity Main Activity

DIRECTORS

Full Name

Relation

Full Name
Nationality
Relation

000023830

04/07/2023 18:02:24 (time zone GMT-6)

Nina's Pontiki Cruises Limited

Private Company

Active

13/06/2023

30/06 YES

Belize, Belize, Caye Caulker, 5 Front Street

E-mail: mail@ Phone
Number:

9329 - Other Amusement and Recreation Activities N.E.C.

VES

American

From 09/06/2023

Belizean From 09/06/2023

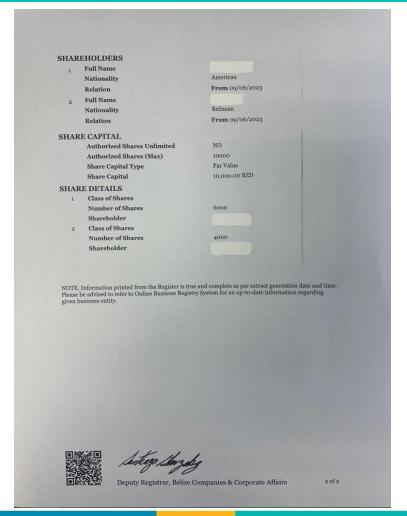


Sentingo Lonzaly

Deputy Registrar, Belize Companies & Corporate Affairs



Company / Incorporation Certification of Registration with detailed extract about company







Tour Operator Decals









Rented Decals











Tour Operator's License







CHAA CREEK INLAND EXPEDITIONS LICENSE # TO

This Tour Operator has been Licensed by the Belize Tourism Board (BTB) to carry out the following specified Tour Packages ONLY:

Name of Tour	Type of Tour
1. Mainland Tour	ATM Cave- Cave Exploring
2. Mainland Tour	Barton Creek- Cave Exploring
3. Mainland Tour	Xunantunich – Archeology
4. Mainland Tour	Caracol- Archeology
5. Mainland Tour	Cahal Pech- Archeology
6. Mainland Tour	Cave Branch Out Post- Cave Tubing
7. Mainland Tour	Mountain Pine Ridge- Nature Trail
8. Mainland Tour	Pon Poon Vaca Lake- River Tours
9. Mainland Tour	Belize Zoo- Nature Trail
10. Mainland Tour	RTV Safari Tour- Other
11. Mainland Tour	Horseback- Other

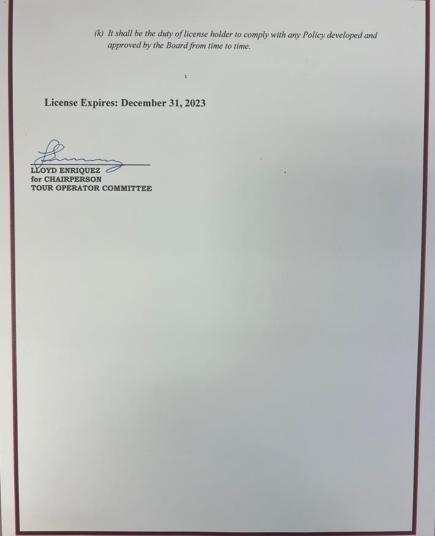
Kindly be reminded that as a licensed operator you are required to uphold the following duties of a tour operator, as per the Tour Operator Regulations (Section 8).

- (a) to utilize only licensed tour guides and tour operators;
- (b) to maintain valid, licensed and insured tour and safety equipment;
- (c) to be in possession of valid passenger liability insurance on all equipment at all times:
- (d) to take all necessary steps to safeguard the environmental, moral, historical and cultural integrity of Belize;
- (e) to maintain at all times, appropriate personal appearances and ensure that their employees do the same;
- (f) to maintain ethical standards at all times in the conduct of business with guests, visitors, and customers and not carry out malpractices which are contrary to the interests of such guests, visitors, and customers;
- (g) to cooperate with the Committee whenever this is necessary for the development of tourism in Belize;

- Tour Operators are only authorized to conduct the tours for which tour package templates are submitted.
- The submitted tours are listed on the Tour Listing which is issued with the license.
- Each vehicle/guide should have a copy of the tour listing for the tour operator when conducting tours to evidence that you are authorized to conduct the specific tour.







- The Tour Listing can be updated at any time during the year.
- To add a new tour to your list, kindly email your new tour package template to

touroperator@belizetourismboard.org







TOUR OPERATOR REPLACEMENT FORM

SECTION 1 - General Tour Operator Information Enter your tour operator name, location details, and contact information.		
Tour Operator Name :		
Owner(s) Name(s):		
Address:		
City/Town:		
District:		
Office Number:		
Cell Number:		
Email Address:		
Website:		
SECTION 2 - Tour Operator License Replacement Requirements Ensure you have included the below requirements.		
Police Report not older than 3 months		
2. Payment of \$50.00 BZD replacement license fee		





Ensure you have included the below requirements for a decal repl	lacement.	
1. Police Report not older than 3 months		
Complete vehicle decal template with a copy of the Vehicle Certificate of		
Registration and Passenger Liability Insurance (Full Policy)		
3. Complete Vessel Decal Template with a copy of the	e Vessel Registration	
Certificate, Sea Worthiness Certificate, and Passen	ger Liability Insurance (Full Policy)	
4. Rental Agreement and owner's biodata (if vessel o	r vehicle is rented)	
5. Payment of BZE \$10.00 each for replacement of de	ecal fee	
SECTION 4 - Declaration Carefully read and sign the declaration below. I hereby declare the following reason(s) for a license or decal replacement:		
I deem my previous tour operator license or decal irretrievable and I	hereby apply for new license and decal	
for the current license period being year 20 I hereby undertake	to indemnify the Belize Tourism Board	
for any consequential issues that may arise from the use of the replacement.	acement license or decal in the place of	
the original.		

SECTION 3 - Decal Replacement Requirements





OTHER IMPORTANT NOTES

- Ensure that all mandatory fields on ALL pages of the application form are completed. Kindly ensure to submit all pages of the forms in PDF Format when applying or renewing.
- The tour operator fee remains at \$250 per year. This fee is one of the requirements for your tour operator application. The payments should be made to your bank (online) bill pay and a copy of the payment should be submitted with your application with all the other supporting documents.
- For any email sent to the BTB, stakeholders are reminded to include the name of their Tour Operator in the subject line of the email.
 example TOP – Archer's Tours
- Applications would generally take 1 week to be processed once a complete application is submitted with ALL supporting documents.



ENFORCEMENT TEAM IDENTIFYING APPROVED TOURS, TOUR GUIDES, VEHICLES & VESSELS











Some of the items checked during Enforcement Visits

- Tour Guide License
- Decals (owned or rented)
- Insurance Passenger Liability
- Seaworthiness Certificate (vessels)
- Your tour Listing
- First Aid Kit







BTB'S ENFORCEMENT UNIT

To report any issue kindly contact us at:

enforcement@belizetourismboard.org









Licensing Officers & Assistant

* touroperator@belizetourismboard.org / tourguide@belizetourismboard.org

Licensing Officer Name	Licensing Officer/ Assistant Email Address & Phone #
Sharima Lizama - Officer	Sharima.Lizama@belizetourismboard.org
	PH: (501) 227-2420 ext. 223
Dion Lares-Officer	<u>Dion.Lares@belizetourismboard.org</u>
	PH: (501) 227-2420 ext.268
Mary Conners- Officer	Mary.Conners@belizetourismboard.org
	PH: (501) 227-2420 ext. 253
Andrew Estell – Assistant	Andrew.Estell@belizetourismboard.org
	PH: (501) 227-2420 ext. 231





QUESTION AND ANSWER SEGMENT









