





Meet Your Licensing Team



Mr. Lloyd Enriquez
Cruise & Capacity Development
Director



Mrs. Varsha Clarke-Martinez
Cruise & Capacity Development
Manager



Mr. Andrew Estell Licensing Assistant



Ms. Mary Connors Licensing Officer



Mrs. Sharima Archer Licensing Officer





TOUR GUIDES VS TOUR OPERATORS



Guides:

- Guides the tour and educates tourists about attractions in Belize
- Assist with providing accurate information, to tourists and guests
- 3. Needs to work under a tour operator
- No insurances required (tour operators cover guides, guests, and vehicles/vessels)

Operators:

- Packages, markets, and execute tours
- Can provide services to guests such as meals, lodging, and other related services
- 3. Are required to employ licensed tour guides
- Must have valid insurance for tours, equipment, and passenger liability insurance





REMINDERS OF BTB's PROCESSES

- > As of December 31st, 2022 Gold Standard is no longer mandatory for Tour Operators.
- All tour operator licenses expire on December 31, each year.
- ➤ All tour operators who, have not submitted a renewal by 1st January each year will not appear on the BTB website and would therefore not be able to conduct tours.
- No tour operator will be allowed to work with an expired license.





REMINDERS OF BTB's PROCESSES

- BTB no longer accepts any physical application forms with supporting documents.
- BTB no longer accepts incomplete documents from any stakeholder.
- Tour Operator Application submissions should be sent to touroperator@belizetourismboard.org. Please note that BTB is no longer using the email licensing@belizetourismboard.org.
- All payments are made via the bank and a copy of the payment receipt should be submitted with your application.
- ➤ The license can be picked up at the office or mailed out COD to the tour operator upon email request. Kindly provide a letter of authorization to anyone authorized to pick up your license.



REMINDERS OF BTB's PROCESSES

- All tour guides must display a valid tour guide license when conducting a tour.
- Tour guides must accompany the guests to sites/attractions and should adhere to the guest-to-guide ratio.

Land Tours – 1 to 15 guests Marine Tours – 1 to 8 guests Caves - 1 to 8 guests

- All tour guides must be employed under a tour operator.
- ➤ All tour operators and tour guides should be familiar with the Belize Tourism Board Act, Chapter 275, Tour Guide Regulations.





ACCESSING THE TOUR OPERATOR APPLICATION FORM

The tour operator application form along with all other forms can be accessed via our website: https://belizetourismboard.org/tourism-resources/tourism-application-forms/

- www.belizetourismboard.org
- Licensing
- Tour Operator
- Operator Application Form +
- Tour Operator Application Form

Operator Application Form







TOUR OPERATOR NEW APPLICATION FORM





P.O. BOX 325, 64 Regent Street, Belize City, Belize, C.A.

TOUR OPERATOR APPLICATION FORM

Application Type: New 🗷 Renewal

SECTION 1 - General Tour Operator Information Enter your tour operator name, location details, and contact information.				
Tour Operator Name : Archer's Tours				
Owner(s) Name(s): Sharima Archer				
Address: 64 Regent Street				
City/Town: Belize City				
District: Belize				
Office Number: 227-2420				
Cell Number: 666-6666				
Email Address: archerstours@gmail.com				
Website: www.archerstours.com				
CECTION O ACCUS INFORMATION				
SECTION 2 - AGENT INFORMATION Enter the main contact person's details.				
Agent's Full Name : Andrew Estell				
Home Number: 227-4521				
Cell Number: 444-4444				
Email Address: andrewestell16@gmail.com				







SECTION 3.1 - MANDATORY REQUIREMENTS CHECKLIST
Use the corresponding checklist to ensure you have met all the requirements for your application.

New Application

	Completed Application Form (signed and dated)					
	Copy of Business or Company Certificate of Registration with a short extract about the business or detailed extract about the Company issued by the Company Registry (Full document)					
	Copy of your Proof of Citizenship or Permanent Residency					
	Original Police Record for all owners and/or shareholders					
	Completed Employee Template					
	Completed Tour Guide Template					
	Completed Tour Package Template (one template per tour)					
	Valid Tour Operator Insurance (Full Policy) – For ALL tours being offered					
	Valid Tour Operator Trade License (if the business is located in a town or city)					
	Original recommendation letter, issued within 3 months from the date of submission, from an individual/entity within the tourism community who is in good standing with BTB					
	Two (2) clear photographs of the business (one interior & one exterior)					
	One (1) passport-size photo of each owner/shareholder (certified by Justice of the Peace)					
	Original declaration stating that owner(s) have not filed bankruptcy within the past 5 years					
	Detailed Emergency Plan					
	Copy of deposit slip/payment receipt of \$250.00 from the bank					
Rei	Renewal Application					

Completed Application Form (signed and dated)
Copy of Business or Company Certificate of Registration with a short extract about the business or detailed extract about the Company issued by the Company Registry (Full document)
Copy of your Proof of Citizenship or Permanent Residency
Original Police Record for all owners and/or shareholders
Completed Employee Template
Completed Tour Guide Template
Completed Tour Package Template (one template per tour)
Valid Tour Operator Insurance (Full Policy) – for ALL tours being offered
Valid Tour Operator Trade License (if the business is located in a town or city)
Copy of deposit slip/payment receipt of \$250.00 from the bank







Use the checklist below to include the following documents if applicable.

Mandatory if Applicable

	Certified partnership agreement evidencing distribution of shares if the business had one or
L	more owners who are not Belizean or Permanent Residents.
	Copy of a Certificate of Good Standing for the current year
	Complete the Vehicle Decal Template with a copy of the Vehicle Certificate of Registration and Passenger Liability Insurance (Full Policy)
	Complete the Vessel Decal Template with a copy of the Vessel Registration Certificate, Sea Worthiness Certificate, and Passenger Liability Insurance (Full Policy)
	Rental agreement and owner's biodata passport (if vessel or vehicle is rented)

SECTION 4 - TERMS & CONDITIONS

ALL LICENSED TOUR OPERATORS SHALL:

- 1. Utilize only licensed tour guides and tour operators to execute tours.
- 2. Maintain valid, licensed, and insured tour and safety equipment per the schedule below:
- a. Fire Extinguisher b. First Aid Kits c. Seat Belts. d. Life Jacket e. Flares/Reflectors/Lights f. Fire Axe (optional)
- g. Communication Device. h. Tow Cable i. Tool Box j. Flash Light k. Adequate sealed drinking water.
- Be in possession of valid passenger liability insurance on all equipment and transportation vessels and/or vehicles at all times.
- 4. Be in possession of valid public liability insurance inclusive of all tours executed at all times.
- 5. Take all necessary steps to safeguard Belize's environmental, moral, historical, and cultural integrity.
- 6. Continuously promote Belize as a leading destination for all guests.
- Maintain at all times appropriate personal appearance, hygiene and ensure that their employees do
 the same.
- 8. Continuously and consistently exercise functions and responsibilities as a tour operator.
- 9. Cooperate at all times with the Belize Tourism Board.
- Cooperate with the Tour Operator Committee whenever necessary for the development of tourism in Belize.
- 11. Do not insult, abuse, or harass a tourist under his/her care, either through word or deed.
- 12. Do not induce or encourage a tourist under his/her care to do anything contrary to the laws of Belize which goes against good customs and morals.
- Not carry out or attempt to carry out his/her functions under these Regulations while under the influence of alcohol or illicit drugs.







SECTION 4 - TERMS & CONDITIONS (CONT.)

ALL LICENSED TOUR OPERATORS SHALL:

- 14. Not offer for sale or otherwise any illicit drugs or illegal commodities to tourists.
- 15. Not engage in any activity detrimental to the environmental integrity or archaeological or cultural heritage of Belize
- Report any abuses or infractions of the laws relating to tourism by any person or tour operator to the BTB or Tour Operator Committee.
- 17. Testify, if requested, before any relevant authority of any abuses to any guest under your care.
- Adhere to and meet all obligations as required under the 'Belize Standard Code of Practice for Recreational Scuba Diving Services, Compulsory Standard Order 2016' (BZ CP 5: 2016) for those offering scuba diving tours and services.
- Adhere to and meet all obligations as required under the 'Belize Health and Safety Policy Manual for Archaeological Sites- Health and Safety Mandatory Standards Order 2014' for those offering tours to Archaeological reserves in Belize.
- 20. Adhere to and comply with any policy guidelines developed or licensing criteria established by the BTB or Tour Operator Committee respectively from time to time.
- The Tour Operator Committee reserves the right to revoke licenses if the holder breaches any conditions set out in SI Chapter 2755.
- 22. Licenses are non-transferable and non-assignable.
- 23. Any changes to your Account Register's information must be communicated to the BTB in writing. Any Operator who fails to complete the re-renewal process by December 31 for each year, and continues to operate is deemed to be operating illegally. As per Sec on 9(2) Tour Operators Regulations 5J. No. 12 of 2006, the Belize Tourism Board (Tour Operator) Regulations, it is an offense to operate without a valid license and a person found guilty of a said offense is liable on summary conviction to a fine not exceeding five thousand dollars or to imprisonment for a term not exceeding six months, or to both such fine and term of imprisonment.









SECTION 5 - DECLARATION

I/ We declare that the information provided in this application is true and correct and that I / we fully understand and will abide by the Terms and Conditions stated on pages 3 and 4.

i. Print Name:	Sharima Archer	
ii. Signature:	Dolor.	2023.08.31 11:58:53 -06'00'
iii. Date: 31s	t August, 2023	
iv. Business Sta	mp/ Company Seal	

FOR OFFICIAL USE ONLY

For Official Use Only	Date DD / MM /YYYY	Signature	Comments Actions
Form received by BTB		Mile KAN	
Licensing Officer Check		HINE	☐ Complete ☐ Incomplete
Licensing Manager		150x spal	☐ Approved ☐ License ☐ Denied
Printing Date		History	
Database Update		195k KINI	
Committee Review		III- KAI	









TOUR OPERATOR

DETAILED EMPLOYEE TEMPLATE (ADMIN STAFF)

General Employee Information

Enter your employees' general infromation below.

	First Name	Last Name	Nationality	Social Security No.	Permanent/ Temporary	License No. (Driver/Captain)
1	Romy	Haylock	Belizean	000045781	Permanent	
2						
3						
4						
5						
6						
7						
8						

I certify that all the information provided above is true and accurate.

Sharima Archer 2023.08.31 12:48:52 -06'00'

Name of Applicant (Print)

Signature

BTB FORM: TOP-2023-







TOUR OPERATOR

DETAILED TOUR GUIDE TEMPLATE

Tour Guide Information

Enter your tour guides' information.

	First Name	Last Name	Nationality	Social Security No.	Permanent/ Temporary	License No.	License Type	Expiration Date
1	Evan	Young	Belizean	000024568	Temporary	026-145	Gen	July 2024
2								
3								
4								
5								
6								
7								
8								

I certify that all the information p	I certify that all the information provided above is true and accurate.			
Name of Applicant (Print)	Signature			

7 BTB FORM: TOP-2023-0







TOUR OPERATOR TOUR PACKAGE TEMPLATE

Required per	tour:	
Tour Number:	1 of	7

Name of Tour	Altun Ha and Old BelizeTour				
Type of Tour	Archeology/ Other				
	Archeology, Cave Tubing, Manatee Watching, River Tours, Snorkeling, Bird Watching, City Tours, Nature Trails, Sailing, Ziplining/Rappelling, Cave Exploring, Fishing, Rafting/Canoeing, Scuba Dining, Other				
Description of Tour (Entire process flow including pick-up, drop-off points, and sites visited)					

8:00 AM- Pick up the guests from their location

8:30 AM - Stop for breakfast at Gwen Kitchen

9: 30 AM - Head to Altun Ha

10:00 AM - Altun Ha tour begins

11:30 AM - Altun Ha tour ends and head out for lunch

12:00 PM- Lunch at Old Belize

1:30 PM - Old Belize Museum Tour

2:00 PM- Museum Tour ends

2:30 PM- Drop-off guests safety back at their location





	Confirm		
1	Fire Extinguisher		\checkmark
2	Seat Belts		✓
3	Life Jackets		
4	Flare/Reflectors/Lights		
5	Fire Axe (Optional)		
6	Communication Device	\checkmark	
7	Tow Cable	\checkmark	
8	Tool Box		\checkmark
9	Flash Light		
10	Adequate Sealed Drinking Water		✓
11	First Aid KIt		\checkmark
	Price (BZD \$)	Tour Duration ((HH:MM)
\$100.00 6 1/2			hrs
	Minimum PAX for Tour	Maximum PAX	(for tour
	5		

I hereby confirm that all information provided is true and correct according to the law of Belize.







TOUR OPERATOR

VEHICLE DECAL TEMPLATE

Name of the tour operato	T: Archer's Tours	
Number of Owned Vehicle(s): 1	Number of Rental Vehicle	(s):1
*Copy of a valid Vehicle Certificate	Registration/Title and Passenger Liab	pility Insurance.
Vehicles Owned (License Pla	ate #) Vehicles Rented (Licer	nse Plate #)
SC-1475	BZE-014	2
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
I certify that all the information	provided is true and correct accor	rding to the law.
	Q. Jr. 2023.08.31	-
cher	13:24:58 -06'00'	31st Aug, 2023
e of Applicant (Print)	Signature	Date

ADDING A VEHICLE

- The tour operator should provide, by email a complete Tour Operator Vehicle Decal Template with ALL the relevant information for the vehicle.
- This request can be done anytime during the year and is processed within 3 to 5 business days.







TOUR OPERATOR

Name of the tour operator: Archer's Tours

VESSEL DECAL TEMPLATE

NU	mber of Owned Vessel(s):	Number of Rental Vessel(s):
	py of a valid Vessel Certificate Registratio I Passenger Liability Insurance.	n Certificate, Sea Worthiness Certificate
	Vessels Owned (Registration #)	Vessels Rented (Registration #)
1	Sea Bird BZ-7840	Dreamer SC-6458
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
$\overline{}$		<u> </u>

ADDING A VESSEL

- The tour operator should provide, by email a complete Tour Operator Vessel Decal Template with ALL the relevant information for the vessel.
- This request can be done anytime during the year and is processed within 3 to 5 business days.



Sharima Archer

Sharima Archer

Name of Applicant (Print)

Signature

Date





LETTER OF AUTHORITY

(Full Name as on identification) Of(Address)			
(Full Name as on identification)		(Address)	
with <i>attached</i> identification			
	(valid passport or social security	and number)	
hereby authorize that my vehicle/vessel, with registration			
,		(registration or license number)	
and insurance policy #	dated		
can be used for the transportation of guests under licensed Tour Operator			
	owned and operated l	hv	
(Name of Registered Tour Operator)	owned and operated i	· · · · · · · · · · · · · · · · · · ·	
DATED this	day of	2021	
DATED UIIS	_ day of	, 2021.	
(Name in Block letters of vehicle owner)	(Sig	gnature of Vehicle owner)	
(Name in Block letters of Tour Operator own	ner) (Sign	nature of Tour Operator owner)	

- The form should be submitted by the tour operator and not the tour guide.
- Input all information requested.
- Provide a copy of the owner's ID.



Business Certification of Registration with short extract about the business



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

CERTIFICATE OF REGISTRATION

The Belize Companies & Corporate Affairs Registry HEREBY CERTIFIES, pursuant to the BUSINESS NAMES ACT, CHAPTER 247 all requirements in respect of registration have been complied with.

C.A.T. BELIZE MAYALAND TOUR

Registration Number 000017180

Former Registration Number 25198

Individual is this day registered in the Register.

Dated this 15 of December 2015 Certificate No. CERT-REG-23/64641



Sentiago Lanzalez

Deputy Registrar Belize Companies & Corporate Affairs Registry



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

SHORT EXTRACT ABOUT BUSINESS NAME

REQUEST INFORMATION

Business Entity Registration No. Extract Date and Time

Extract Date and Time
Extract Ordered by

BUSINESS ENTITY PARTICULARS

Name

Business Entity Category
Former Registration No.
Status

 Status
 Active

 Registration Date
 15/12/2015

 Accounting Date
 30/06

REGISTERED OFFICE ADDRESS

Address Contacts Belize, Belize, San Pedro Town, Tres Coco North E-mail: c.a.tbelizemayalandtours@gmail.com Phone Number:

7912 - Tour Operator Activities

20/04/2023 18:24:28 (time zone GMT-6)

C.A.T. BELIZE MAYALAND TOUR

Nexus Consultancy Ltd.

Individual

25198

GENERAL NATURE OF THE BUSINESS

Business Activity Class

Description of Activity

Main Activity

OWNERS

Full Name

Nationality Relation

YES

From 15/12/2015

NOTE. Information printed from the Register is true and complete as per extract generation date and time. Please be advised to refer to Online Business Registry System for an up-to-date information regarding given business entity.



Senting Borgaly

Deputy Registrar, Belize Companies & Corporate Affairs

1 of 1



Company / Incorporation Certification of Registration with detailed extract about company



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

CERTIFICATE OF INCORPORATION

The Belize Companies & Corporate Affairs Registry HEREBY CERTIFIES, pursuant to the BELIZE COMPANIES ACT, 2022 all requirements in respect of incorporation have been compiled with.

Nina's Pontiki Cruises Limited

Registration Number 000023830

Private Company is this day incorporated in the Register.

Dated this 13 of June 2023 Certificate No. CERT-REG-23/33913



Sentingo Lanzaly

Deputy Registrar Belize Companies & Corporate Affairs Registry



BELIZE COMPANIES & CORPORATE AFFAIRS REGISTRY

DETAILED EXTRACT ABOUT COMPANY

REQUEST INFORMATION

Business Entity Registration No. Extract Date and Time

Extract Ordered by

BUSINESS ENTITY PARTICULARS

Name

Business Entity Category

Representative

Status

Registration Date

Accounting Date

Business Operates Solely in Belize Y

REGISTERED OFFICE ADDRESS

Address Contacts

GENERAL NATURE OF THE BUSINESS

Business Activity Class

Description of Activity

Main Activity

DIRECTORS

Full Name Nationality

Relation

Full Name

Nationality Relation 000023830

04/07/2023 18:02:24 (time zone GMT-6)

Nina's Pontiki Cruises Limited

Private Company

Active

13/06/2023

30/06 YES

Belize, Belize, Caye Caulker, 5 Front Street

E-mail: mail@ Phon Number:

9329 - Other Amusement and Recreation Activities N.E.C.

YES

American

From 09/06/2023

Belizean From 09/06/2023

From 09/00/2



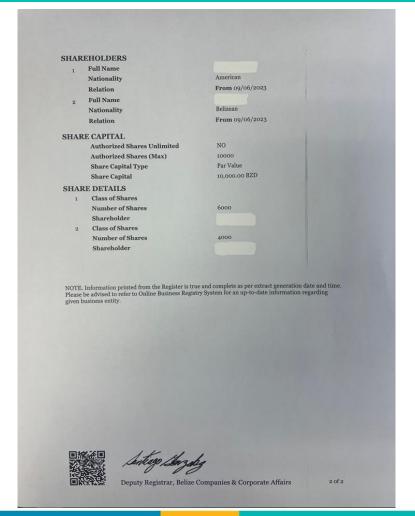
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Deputy Registrar, Belize Companies & Corporate Affairs

1 of 2



Company / Incorporation Certification of Registration with detailed extract about company







Tour Operator Decals









Rented Decals











Tour Operator's License







CHAA CREEK INLAND EXPEDITIONS LICENSE # TO 092-001

This Tour Operator has been Licensed by the Belize Tourism Board (BTB) to carry out the following specified Tour Packages ONLY:

Name of Tour	Type of Tour
1. Mainland Tour	ATM Cave- Cave Exploring
2. Mainland Tour	Barton Creek- Cave Exploring
3. Mainland Tour	Xunantunich – Archeology
4. Mainland Tour	Caracol- Archeology
5. Mainland Tour	Cahal Pech- Archeology
6. Mainland Tour	Cave Branch Out Post- Cave Tubing
7. Mainland Tour	Mountain Pine Ridge- Nature Trail
8. Mainland Tour	Pon Poon Vaca Lake- River Tours
9. Mainland Tour	Belize Zoo- Nature Trail
10. Mainland Tour	RTV Safari Tour- Other
11. Mainland Tour	Horseback- Other

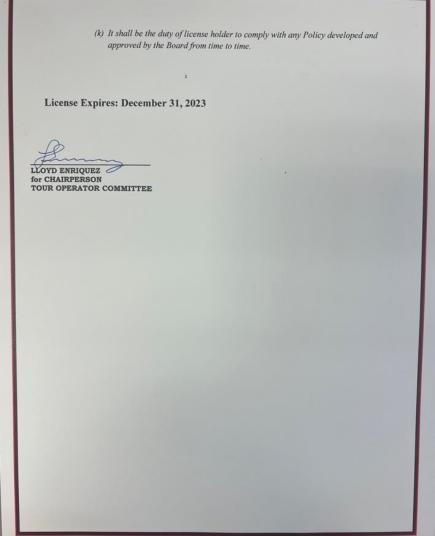
Kindly be reminded that as a licensed operator you are required to uphold the following duties of a tour operator, as per the Tour Operator Regulations (Section 8).

- (a) to utilize only licensed tour guides and tour operators;
- (b) to maintain valid, licensed and insured tour and safety equipment;
- (c) to be in possession of valid passenger liability insurance on all equipment at all times;
- (d) to take all necessary steps to safeguard the environmental, moral, historical and cultural integrity of Belize;
- (e) to maintain at all times, appropriate personal appearances and ensure that their employees do the same;
- (f) to maintain ethical standards at all times in the conduct of business with guests, visitors, and customers and not carry out malpractices which are contrary to the interests of such guests, visitors, and customers;
- (g) to cooperate with the Committee whenever this is necessary for the development of tourism in Belize;

- Tour Operators are only authorized to conduct the tours for which tour package templates are submitted.
- The submitted tours are listed on the Tour Listing which is issued with the license.
- Each vehicle/guide should have a copy of the tour listing for the tour operator when conducting tours to evidence that you are authorized to conduct the specific tour.







- The Tour Listing can be updated at any time during the year.
- To add a new tour to your list, kindly email your new tour package template to

touroperator@belizetourismboard.org







TOUR OPERATOR REPLACEMENT FORM

SECTION 1 - General Tour Operator Information Enter your tour operator name, location details, and contact information.				
Tour Operator Name :				
Owner(s) Name(s):				
Address:				
City/Town:				
District:				
Office Number:				
Cell Number:				
Email Address:				
Website:				
SECTION 2 - Tour Operator License Replacement Requirements Ensure you have included the below requirements.				
1. Police Report not older than 3 months				
2. Payment of \$50.00 BZD replacement license fee				





Ensure you have included the below requirements for a decal replacement.		
1. Police Report not older than 3 months		
2. Complete vehicle decal template with a copy of the Vehicle Certificate of	f	
Registration and Passenger Liability Insurance (Full Policy)		
3. Complete Vessel Decal Template with a copy of the Vessel Registration		
Certificate, Sea Worthiness Certificate, and Passenger Liability Insurance	(Full Policy)	
4. Rental Agreement and owner's biodata (if vessel or vehicle is rented)		
5. Payment of BZE \$10.00 each for replacement of decal fee		
SECTION 4 - Declaration Carefully read and sign the declaration below. I hereby declare the following reason(s) for a license or decal replacement:		
I deem my previous tour operator license or decal irretrievable and hereby apply for new licer	se and decal	
for the current license period being year 20 I hereby undertake to indemnify the Belize T		
for any consequential issues that may arise from the use of the replacement license or decal the original.	n the place of	
une original.		
Name .		
Signature of Applicant Date		

SECTION 3 - Decal Replacement Requirements





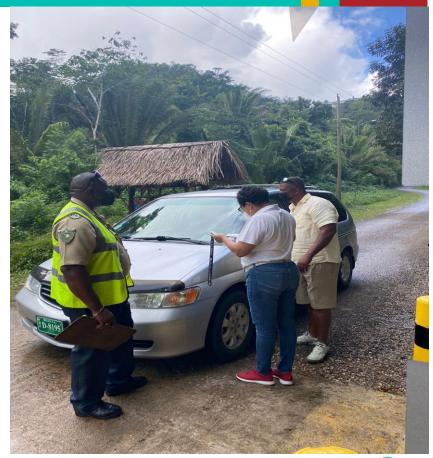
OTHER IMPORTANT NOTES

- Ensure that all mandatory fields on ALL pages of the application form are completed. Kindly ensure to submit all pages of the forms in PDF Format when applying or renewing.
- The tour operator fee remains at \$250 per year. This fee is one of the requirements for your tour operator application. The payments should be made to your bank (online) bill pay and a copy of the payment should be submitted with your application with all the other supporting documents.
- For any email sent to the BTB, stakeholders are reminded to include the name of their Tour Operator in the subject line of the email.
 example TOP – Archer's Tours
- Applications would generally take 1 week to be processed once a complete application is submitted with ALL supporting documents.



ENFORCEMENT TEAM IDENTIFYING APPROVED TOUR OPERATORS ,TOUR GUIDES, VEHICLES & VESSELS









Some of the items checked during Enforcement Visits

- Tour Guide License
- Decals (owned or rented)
- Insurance Passenger Liability
- Seaworthiness Certificate (vessels)
- Your tour Listing
- First Aid Kit







BTB'S ENFORCEMENT UNIT

Contact: Mr Herman Blease

enforcement@belizetourismboard.org

Phone: 227-2420 ext. 255

64 Regent Street, Belize City Belize









Licensing Officers & Assistant

* touroperator@belizetourismboard.org / tourguide@belizetourismboard.org

Licensing Officer Name	Licensing Officer/ Assistant Email Address & Phone #
Sharima Archer - Officer	Sharima.Archer@belizetourismboard.org PH: (501) 227-2420 ext. 223
Mary Conners- Officer	Mary.Conners@belizetourismboard.org PH: (501) 227-2420 ext. 253
Andrew Estell – Assistant	Andrew.Estell@belizetourismboard.org PH: (501) 227-2420 ext. 231





QUESTION AND ANSWER SEGMENT









