

**BELIZE:**

**HOTELS AND TOURIST ACCOMMODATION (MINIMUM  
REGISTRATION, LICENSING AND OPERATING  
REQUIREMENTS) (AMENDMENT) REGULATIONS, 2019**

ARRANGEMENT OF REGULATIONS

1. Citation.
2. Amendment of regulation 2.
3. Repeal and replacement of Schedule.
4. Commencement.

**BELIZE:**

**STATUTORY INSTRUMENT**

**No. 5 of 2020**

*REGULATIONS made by the Minister responsible for tourism in exercise of the powers conferred upon him by section 14 and 31 (c) and (e) of the Hotels and Tourist Accommodation Act, Chapter 285 of the Substantive Laws of Belize, Revised Edition 2011, and all other powers thereunto him enabling.*

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1. These Regulations may be cited as the

Citation.

**HOTELS AND TOURIST ACCOMMODATION  
(MINIMUM REGISTRATION, LICENSING AND  
OPERATING REQUIREMENTS) (AMENDMENT)  
REGULATIONS, 2019**

and shall be read and construed as one with the Hotels and Tourist Accommodation (Minimum Registration, Licensing and Operating Requirements) Regulations, 1998, which are hereinafter referred to as the principal Regulations.

S.I. 7 of 1999.

2. Section 2(1) of the principal Regulation is amended by inserting in the appropriate alphabetical sequence the following definitions–

Amendment of section 2.

“Central Building Authority” means the Authority established under section 4 of the Belize Building Act;

CAP. 131.

“Municipal Authority” includes,

- CAP. 85. (a) the Belize City Council constituted and established under section 3 of the Belize City Council Act;
- CAP. 86. (b) the Belmopan City Council constituted and established under section 3 of the Belmopan City Council Act; and
- CAP. 87. (c) Town Councils constituted and established under section 3 of the Town Councils Act;
- CAP. 137. “National Fire Service” means the National Fire Service established under section 3 of the National Fire Service Act.”
- Amendment of Schedule. 3. The Schedule of the principal Regulation is amended by repealing the Schedule and substituting the following—

**“SCHEDULE**

**GENERAL MINIMUM REGISTRATION,  
LICENSING AND OPERATING  
REQUIREMENTS FOR HOTELS AND TOURIST  
ACCOMMODATIONS**

*(regulations 3 & 7)*

**PART I**

*General Requirements for Hotels and Tourist  
Accommodations*

*Sub-Part I*

*Requirements*

The owner or proprietor of every hotel and tourist accommodation shall provide the following minimum requirements for registration, licensing and operation:

1. For new hotels and tourist accommodations, the following pre-approved documents–

- (a) building and planning approval or proof of application for building and planning approval from the Central Building Authority or Local Building Authority, as the case may be;
- (b) occupancy certificate or proof of application for occupancy certificate from the Central Building Authority or Local Building Authority, as the case may be;
- (c) licenses or proof of application for licenses issued by the Municipal Authority, where applicable;
- (d) fire certificate or proof of application for fire certificate issued by the National Fire Service;
- (e) certificate to use premise or proof of application for certificate to use premise from the Public Health Department for general safety, cleanliness and necessary facilities; and
- (f) non-objection letter and/or environmental clearance obtained from the Department of Environment, or proof of application for non-objection letter and/or environmental clearance from the Department of Environment.

2. For existing hotels and tourist accommodations, the following pre-approved documents–

- (a) non-objection letter or proof of application for non-objection letter issued by the Central Building Authority or Local Building Authority, as the case may be;

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- (b)* licenses or proof of application for licenses issued by the Municipal Authority, where applicable
    - (c)* fire certificate or proof of application for fire certificate issued by the National Fire Service;
    - (d)* certificate to use premise or proof of application for certificate to use premise from the Public Health Department for general safety, cleanliness and necessary facilities; and
    - (e)* non-objection letter and/or environmental clearance obtained from the Department of Environment, or proof of application for non-objection letter and/or environmental clearance from the Department of Environment.
  - 3. Written approval from the appropriate authorities for any alteration or expansion to the structure, layout or infrastructural equipment of any hotel or tourist accommodation.
  - 4. Training of staff employed at the hotel or tourist accommodation in the use and operation of fire equipment and fire prevention measures applicable to the premises.
  - 5. Instructions for guests, which shall include—
    - (a)* details of actions in the event of an emergency, such as fire or natural disaster; and
    - (b)* a drawing or sketch, displayed conspicuously in the rooms and public areas, showing—
      - (i)* the exact location of the guest's rooms; and

(ii) the way to exists.

6. Emergency lighting, which shall—

(a) be provided by auxiliary means, such as standby generators, lanterns, flashlights or battery operated lights; and

(b) illuminate all vital areas, such as stairwells, interior, corridors, lobbies, kitchen and exit signs.

7. Security for guests, staff and property, which shall include a security plan outlining the controls and mechanisms in place to reduce the risks to the guests, staff and property, and—

(a) active security patrol (internal or outsourced);

(b) surveillance system; or

(c) audible alarm between sunset and sunrise.

8. Facilities, equipment, furniture, accessories and amenities that are functional and maintained free of deterioration.

9. Maintenance services.

10. Signs and written information provided to guests that are---

(a) neatly printed;

(b) legible; and

(c) in English.

11. Visible signage of the hotel or tourist accommodation at the entrance of the hotel or tourist accommodation.

12. Roads, footpaths and steps that are kept in good order, and free from obstruction.

13. Roads and footpaths in common areas that are lit for use by guests at night.

14. A designated and maintained area for garbage.

15. Clean and safe conditions of waterfront areas for guest.

16. Safety warning signs regarding the waterfront rules and regulations, which shall be sited in prominent onsite locations.

17. Docking areas that—

(a) are lit during non-day light hours;

(b) have cleat or similar; and

(c) have a surface that is durable.

18. Parking areas that—

(a) are clean and free from obstruction;

(b) are lit for use by guests at night; and

(c) have visible and indelible signage.

19. A lit entrance to the hotel or tourist accommodation.

20. Rooms that—

- (a) have separate entrances or access;
- (b) allow for doors to be secured from inside and outside;
- (c) are named or numbered;
- (d) have windows to allow for natural light into the room and have curtains, blinds or other means for ensuring privacy;
- (e) are spacious to allow for–
  - (i) doors and drawers to open and close without having to move furniture; and
  - (ii) for furniture and fittings to be moved around; and
- (f) have lined waste paper receptacle.

21. Rooms with the means of securing doors for balconies and patios from the inside.

22. Beds with–

- (a) a minimum size frame of at least 36" x 75";
- (b) mattresses;
- (c) mattress protector, with or without vinyl backing (plastic or rubber mattress protectors are not acceptable)
- (d) two clean sheets;
- (e) pillows;



(f) pillow cases; and

(g) pillow protectors.

23. Mattresses that are—

(a) proportionate to the size of the bed; and

(b) free from;

(i) odor;

(ii) excessive stains; and

(iii) wear and tear.

24. An information booklet in every room, containing—

(a) accommodation policies and safety guidelines;

(b) information on all services offered and their respective charges in the local currency;

(c) information on cancellation and bookings;

(d) check in and check out times;

(e) telecommunication charges in the local currency;

(f) information on 24 hours emergency assistance;

(g) emergency numbers (police, fire, medical, property manager, etc.);

(h) information about public services (pharmacy, transportation, etc.); and

- (i) onsite location and directional plan that shows all restaurants, bars, shops, entertainment areas or any other in-house guest facility, where applicable.

25. General lighting in rooms.

26. Operational light switch upon entry to room.

27. Veranda lighting, where applicable.

28. Bathrooms that are ventilated and have—

- (a) bath walls;
- (b) shower walls;
- (c) tiled floors or floors built with waterproof impervious material;
- (d) toilets with toilet lids;
- (e) wash hand basins;
- (f) one mirror with a minimum size of 384 sq. in.;
- (g) an electric outlet within reach of the mirror;
- (h) shelving for holding toiletries;
- (i) toilet paper holders;
- (j) garment hooks or towel rails;
- (k) bathroom mats or floor towels; and
- (l) line waste receptacle.

29. For homestays and camping grounds, lidded pit latrine.

30. For resorts and hotels, vanity wash hand basins.

Cap. 40.

31. For the proper maintenance of swimming pools in accordance with the requirement of the Public Health Act, whether used privately or by the general public.

32. Swimming Pools that—

- (a) have depth markings conspicuously displayed at regular intervals around the pool;
- (b) are maintained in a state of good repair and in a clean hygienic condition;
- (c) are tested for acceptable water quality in keeping with Public Health standards;
- (d) provide life-saving equipment (life ring with rope) that shall be easily accessible for the safety of all guests;
- (e) safety rails or similar barrier for entry and exit of the swimming pool;
- (f) are illuminated at night for reasons of overall safety and illuminated in such a way that is it possible to see the bottom of the pool in still water;
- (g) have outdoor showers;
- (h) warning signs that are placed near swimming pools, in a conspicuous colour, containing guidelines for use of the pool, which guidelines

shall include, but are not limited to the following information—

- (i) shower before entering;
- (ii) children must be supervised;
- (iii) emergency action information; and
- (iv) have “NO DIVING” signs that are displayed in prominent locations, particularly in areas with depths of less than 4 feet.

#### *Sub-Part II*

#### *Exceptions*

33. The following requirements shall not apply to camping grounds—

- (a) requirements 20 to 23;
- (b) requirements 25 and 26; and
- (c) requirement 29 (f) and (g).

34. Requirement 28 (f) and (g) shall not apply to homestays.

35. Requirement 32 (g) shall not apply to vacation homes or room rentals.

**PART II***Additional minimum requirements for Resorts**Sub-Part I**Requirements*

The owner or proprietor of every resort shall provide the following additional minimum requirements for registration, licensing and operation:

1. That all staff members shall wear uniform.
2. That all front-line staff members shall have visible name identification.
3. Separate facilities for staff, which facilities shall include—
  - (a) washroom;
  - (b) space for safe keeping of personal belongings; and
  - (c) appropriate dining area.
4. An active emergency plan.
5. A minimum of two fully stocked First Aid Kits which shall be available on the premises.
6. That at all times there are at least two employees on duty who are trained in first aid and emergency procedures.
7. Information to staff that include—
  - (a) available doctors;

- (b) name and location of the nearest hospital;
- (c) medical facilities; and
- (d) ambulance services.

8. The guaranteed performance of services and maintenance of facilities of any part of the establishment leased or rented to a lessee.

9. Internet services on the property.

10. Iron and ironing table, which shall be available upon request.

11. Ice bucket, which shall be available upon request.

12. Coffee and or tea, which shall be available upon request.

13. Bottle and wine opener, which shall be available upon request.

14. Hair dryer, which shall be available upon request.

15. A common area for the use of guests and customers, which shall include—

- (a) seating for 10% of guestrooms;
- (b) a cooling apparatus, such as air conditioner, fan or heating, ventilation and air conditioning (HVAC);
- (c) signage indicating location and direction of all rooms and facilities that are provided; and
- (d) sign for demarcating wet floors.

16. A designated reception area, which shall–

- (a) be ventilated and lit;
- (b) provide luggage storage services; and
- (c) have general information such as transportation services, places of interest, shopping, etc., available for guest.

17. A conspicuously displayed reception sign.

18. Reception staff between the hours of 7:00 am to 7:00 pm.

19. A communication mechanism for use by guests to alert the night reception or designated staff between the hours reception staff is not available in accordance with requirement 18.

20. Reception service by email or any other communication device.

21. Emergency telephone numbers (police, fire, medical, etc.) which shall be accessible to all staff.

22. Internal or external telephone or other communication device for all paying guests.

23. Information on prices for use of telephone and email services.

24. Laundry service.

25. Room service.

26. Transportation service.

27. Rooms with–

- (a) exterior walls that extend from floor to ceiling;
- (b) internal communication system;
- (c) general information on Belize;
- (d) laundry bags or similar for soiled clothes;
- (e) drinking water;
- (f) drinking glasses for guests; and
- (g) safety deposit facilities.

28. Information to guests of annexed rooms.

29. Two pillows per person.

30. Furniture in each room, which shall include—

- (a) bedside table;
- (b) bedside light;
- (c) one table and chair;
- (d) one chest of drawers or shelves;
- (e) wardrobe or similar for clothes;
- (f) three anti-corrosive clothes hangers per person;
- (g) luggage rack;
- (h) non-slip bedside mat (applicable for tile floors);
- (i) one mirror, minimum size of 384 sq. in; and



- (j) air conditioner with individual control (not applicable to outer islands resorts).

31. Private bathroom for every guest room, furnished with—

- (a) bath or shower;
- (b) hot and cold running water in the shower and wash hand basin;
- (c) soap or soap distributor;
- (d) shampoo;
- (e) paper handkerchiefs or similar;
- (f) body lotion;
- (g) two toilet paper rolls; and
- (h) one set of face, hand and bath towel per person.

32. Separate male and female restrooms in common areas that are clearly demarcated in writing, kept clean at all times and includes the following—

- (a) lighting;
- (b) ventilation;
- (c) toilet with lid;
- (d) toilet paper rolls;
- (e) toilet paper holder;
- (f) lined waste receptacle;

- (g) soap or soap distributor;
- (h) disposable paper towels or hand dryer;
- (i) washbasin;
- (j) running water;
- (k) toilet doors fitted with locks; and
- (l) one mirror, minimum size 384 *sq.in.*

33. Swimming pool.

*Sub-Part II*

*Exceptions*

34. Requirement 33 shall not apply to resorts located on outer islands.

**PART III**

*Additional minimum requirements for Hotels*

The owner or proprietor of every hotel shall provide the following additional minimum requirements for registration and licensing:

1. That all staff shall wear uniform.
2. That all front-line staff members shall have visible name identification.
3. Separate facilities for staff , which facilities shall include—

- (a) washroom;

- (b) space for safe keeping of personal belongings; and
  - (c) appropriate dining area.
- 4. An active emergency plan.
- 5. A minimum of two fully stocked First Aid Kits which shall be available on the premises.
- 6. That at all times there are at least two employees on duty who are trained in first aid and emergency procedures.
- 7. Information to staff that include,
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
- 8. The guaranteed performance of services and maintenance of facilities of any part of the establishment leased or rented to a lessee.
- 9. Internet services on the property.
- 10. Iron and ironing table, which shall be available upon request.
- 11. Coffee and or tea, which shall be available upon request.
- 12. Hair dryer, which shall be available upon request.
- 13. A common area for the use of guests and customers, which shall include–

- (a) seating for 10% of guestrooms;
- (b) cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC);
- (c) signage indicating location and direction of all rooms and facilities that are provided; and
- (d) sign for demarcating wet floors.

14. A designated reception area, which shall–

- (a) be ventilated and lit;
- (b) provide luggage storage services; and
- (c) have general information such as transportation services, places or interest, shopping, etc., available for guest.

15. A conspicuously displayed reception sign.

16. Reception staff between the hours of 7:00 am to 7:00 pm.

17. A communication mechanism for use by guests to alert the night reception or designated staff between the hours reception staff is not available in accordance with requirement 16.

18. Reception services by email or any other communication device.

19. Emergency telephone numbers (police, fire, medical, etc.) which shall be accessible to all staff.

20. Internal or external telephone or other communication device for all paying guests.

21. Information on prices for use of telephone and email services.

22. Rooms with—

- (a) exterior walls that extend from floor to ceiling;
- (b) internal communication system;
- (c) general information on Belize;
- (d) drinking water;
- (e) drinking glasses for guests; and
- (f) safety deposit facilities.

23. Information to guests of annexed rooms.

24. Two pillows per person.

25. Furniture in each room, which shall include—

- (a) bedside table;
- (b) bedside light;
- (c) one table and chair;
- (d) one chest of drawers or shelves;
- (e) wardrobe or similar for clothes;
- (f) three anti-corrosive clothes hangers per person;

- (g) luggage rack;
- (h) non-slip bedside mat (applicable for tile floors);
- (i) one mirror, minimum size of 384 *sq. in.*; and
- (j) air conditioner with individual control.

26. Private bathroom for every guest room, furnished with—

- (a) bath or shower;
- (b) hot and cold running water in the shower and wash hand basin;
- (c) soap or soap distributor;
- (d) shampoo;
- (e) paper handkerchiefs or similar;
- (f) body lotion;
- (g) two toilet paper rolls; and
- (h) one set of face, hand and bath towel per person.

27. Separate male and female restrooms in common areas that are clearly demarcated in writing, kept clean at all times and includes the following—

- (a) lighting;
- (b) ventilation;
- (c) toilet with lid;

- (d) toilet paper rolls;
- (e) toilet paper holder;
- (f) lined waste receptacle;
- (g) soap or soap distributor;
- (h) disposable paper towels or hand dryer;
- (i) washbasin;
- (j) running water;
- (k) toilet doors fitted with locks; and
- (l) one mirror, minimum size of 384 *sq. in.*

#### **PART IV**

##### *Additional minimum requirements for Condominiums*

The owner or proprietor of every condominium shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be available in every unit.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;

(c) medical facilities; and

(d) ambulance services.

4. Safety deposit facility in every unit.
5. Communication device to make external calls.
6. Iron and ironing board in every unit.
7. Wi-Fi service in every unit.
8. Television with remote control in every unit.
9. Weekly cleaning of furnished units.

10. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.

11. The availability of reservation services by email and telephone.

12. For every living room—

(a) dining facilities with a chair for every person;

(b) sofa or armchairs;

(c) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC); and

(d) coffee table.

13. One pillow per person.

14. Additional bed linens.



15. Furniture in each unit, which shall include—

- (a) a chair;
- (b) bedside table;
- (c) bedside light or similar light;
- (d) dressing table or vanity unit;
- (e) wardrobe or similar for clothes;
- (f) three anti-corrosive clothes hangers per person;
- (g) one mirror, minimum size of 384 *sq. in*; and
- (h) cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

16. In unit services, which shall include—

- (a) clothes hamper or similar;
- (b) washing machine;
- (c) dryer;
- (d) cleaning equipment; and
- (e) cleaning supplies.

17. Private bathroom, furnished with—

- (a) a bath or shower;
- (b) hot and cold running water in the shower and wash hand basin;

- (c) one set of face, hand and bath towel per person;
- (d) extra towels;
- (e) soap or soap distributor;
- (f) two toilet paper rolls; and
- (g) paper handkerchiefs or similar.

## **PART V**

### *Additional minimum requirements for Apartments/ Apartment Studio*

The owner or proprietor of every apartment shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be available in every unit.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Safety deposit facility in every unit.
5. Communication device to make external calls.

6. Iron and ironing board in every unit.
7. Wi-Fi service in every unit.
8. In unit or communal laundry facilities.
9. Television with remote control in every unit.
10. Weekly cleaning of furnished units.

11. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.

12. The availability of reservation services by email and telephone.

13. For every living room–

- (a) dining facilities with a chair for every person;
- (b) sofa or armchairs;
- (c) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC); and
- (d) coffee table.

14. One pillow per person.

15. Additional bed linens.

16. Furniture in each unit, which shall include–

- (a) a chair;
- (b) bedside table;

- (c) bedside light;
- (d) dressing table or vanity unit;
- (e) wardrobe or similar for clothes;
- (f) three anti-corrosive clothes hangers per person;
- (g) one mirror, minimum size of 384 *sq. in.*; and
- (h) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

17. In unit services, which shall include—

- (a) clothes hamper or similar;
- (b) cleaning equipment; and
- (c) cleaning supplies.

18. Private bathroom, furnished with—

- (a) a bath or shower;
- (b) hot and cold running water in the shower and wash hand basin;
- (c) one set of face, hand and bath towel per person;
- (d) extra towels;
- (e) soap or soap distributor;
- (f) two toilet paper rolls; and
- (g) paper handkerchiefs or similar.

**PART VI***Additional minimum requirements for Vacation Home/  
Room Rentals*

The owner or proprietor of every vacation home or room rental shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be available in every unit.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Safety deposit facility in every unit.
5. Communication device to make external calls.
6. Iron and ironing board in every unit.
7. Wi-Fi service in every unit.
8. Television with remote control in every unit.
9. Cleaning shall be provided on a daily or weekly basis.

10. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.

11. The availability of reservation services by email and telephone.

12. For every living room—

- (a) dining facilities with a chair for every person;
- (b) sofa or armchairs;
- (c) cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC); and
- (d) coffee table.

13. One pillow per person.

14. Additional bed linens.

15. Furniture in each unit, which shall include—

- (a) a chair;
- (b) bedside table;
- (c) bedside light;
- (d) dressing table or vanity unit;
- (e) wardrobe or similar for clothes;
- (f) three anti-corrosive clothes hangers per person;
- (g) one mirror, minimum size of 384 sq. in; and

- (h) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

16. In unit services, which shall include—

- (a) clothes hamper or similar;
- (b) washing machine;
- (c) clothes line;
- (d) cleaning equipment; and
- (e) cleaning supplies.

17. Private bathroom, furnished with—

- (a) a bath or shower;
- (b) hot and cold running water in the shower and wash hand basin;
- (c) one set of face, hand and bath towel per person;
- (d) extra towels;
- (e) soap or soap distributor;
- (f) two toilet paper rolls; and
- (g) paper handkerchiefs or similar.

**PART VII***Additional minimum requirements for Guest Houses*

The owner or proprietor of every condominium shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be readily available.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Safety deposit facility.
5. Iron and ironing board, which shall be available upon request.
6. One set of hand and bath towel per person.
7. A designated reception area, which shall—
  - (a) be ventilated and lit; and
  - (b) have general information such as transportation services, places or interest, shopping, etc. available for guest.



8. Reception service between the hours of 7:00 am to 7:00 pm.

9. A communication mechanism for use by guests to alert the night reception or designated staff between the hours reception service is not available in accordance with requirement 8.

10. Emergency telephone numbers (police, fire, medical, etc.) which shall be accessible to all staff.

11. One pillow per person.

12. Furniture in each room, which shall include—

- (a) a chair;
- (b) bedside table;
- (c) shelving or similar, for clothes;
- (d) wardrobe or similar for clothes;
- (e) three anti-corrosive clothes hangers per person;
- (f) one mirror, minimum size of 384 *sq. in*; and
- (g) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

13.-(1) Private or shared bathrooms, furnished with—

- (a) a bath or shower;
- (b) hot and cold running water in the shower;
- (c) running water for the wash hand basin;

(d) soap or soap distributor; and

(e) two toilet paper rolls.

(2) If bathrooms are shared, there shall be one toilet and shower for every five guests.

## **PART VIII**

### *Additional minimum requirements for Lodges*

The owner or proprietor of every lodge shall provide the following additional minimum requirements for registration, licensing and operation:

1. Two fully stocked First Aid Kits which shall be readily available.

2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.

3. Information to staff that includes—

(a) available doctors;

(b) name and location of the nearest hospital;

(c) medical facilities; and

(d) ambulance services.

4. Safe deposit facility.

5. Communication device to make external calls.

6. Bottled or filtered drinking water.

7. One set of hand and bath towel per person.

8. A designated reception area, which shall—

(a) be ventilated and lit; and

(b) have general information such as transportation services, places of interest, shopping, etc. available for guest.

9. Reception service between the hours of 7:00 am to 7:00 pm.

10. A communication mechanism for use by guests to alert the night reception or designated staff between the hours reception service is not available in accordance with requirement 9.

11. Emergency telephone numbers (police, fire, medical, etc.) which shall be accessible to all staff.

12. One pillow per person.

13. Furniture in each room, which shall include—

(a) a chair;

(b) bedside table;

(c) shelving or similar, for clothes; and

(d) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

14.-(1) Private or shared bathroom, furnished with—

(a) a bath or shower;

(b) hot and cold running water in the shower;

- (c) running water for the wash hand basin;
- (d) soap or soap distributor; and
- (e) two toilet paper rolls.

(2) If bathrooms are shared, there shall be one toilet and shower for every five guests.

### **PART IX**

#### *Additional minimum requirements for Bed and Breakfast*

The owner or proprietor of every bed and breakfast shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be readily available.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Safe deposit facility.
5. Communication device to make external calls.
6. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.

7. One pillow per person.
8. Furniture in each room, which shall include—
  - (a) a chair;
  - (b) bedside table or similar;
  - (c) wardrobe or similar, for clothes;
  - (d) three anti-corrosive clothes hangers per person;
  - (e) one mirror, minimum size of 384 *sq. in.*; and
  - (f) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).
9. Private bathroom, furnished with—
  - (a) a bath or shower;
  - (b) hot and cold running water in the shower;
  - (c) running water for the wash hand basin;
  - (d) one set of hand and bath towel per person;
  - (e) soap or soap distributor; and
  - (f) two toilet paper rolls.

## **PART X**

### *Additional minimum requirements for Cabins/Cabanas*

The owner or proprietor of every cabana shall provide the following additional minimum requirements for registration, licensing and operation:

1. Two fully stocked First Aid Kits which shall be readily available.
2. At least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Safe deposit facility.
5. Bottled or filtered drinking water.
6. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.
7. Studio units, which shall have a common area or shared space, with bedroom, living room and kitchen.
8. Dining facilities with seating.
9. Cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC), in the living area.
10. One pillow per person.
11. Furniture in each unit, which shall include—
  - (a) bedside table or similar;

- (b) shelving or similar, for clothes; and
- (c) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

12. Private bathroom, furnished with—

- (a) a bath or shower;
- (b) hot and cold running water in the shower;
- (c) running water for the wash hand basin;
- (d) one set of hand and bath towel per person;
- (e) soap or soap distributor; and
- (f) two toilet paper rolls.

## **PART XI**

### *Additional minimum requirements for Religious, Educational, Research or Community Based Facilities*

The owner or proprietor of every religious, educational, research or community based facility shall provide the following additional minimum requirements for registration, licensing and operation:

1. Two fully stocked First Aid Kits which shall be readily available.
2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—

- 
- (a) available doctors;
    - (b) name and location of the nearest hospital;
    - (c) medical facilities; and
    - (d) ambulance services.
  4. Communication device to make external calls.
  5. One bath towel per person.
  6. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.
  - 7.–(1) Separate sleeping accommodations for male and female guests.
    - (2) If separate sleeping accommodations are not available, the owner or proprietor shall, at the time of booking,
      - (a) inform guests of the accommodation arrangements; and
      - (b) obtain guests' consent to the accommodation arrangements.
  8. Beds that are individually labelled.
  9. Bunk beds with a vertical distance of at least 30 inches between the upper and lower beds, if bunk beds are provided.
  10. One pillow per person.
  11. One locker per bed, which shall be labelled.



12. One mirror, minimum size of 384 *sq. in.*
13. Cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).
- 14.-(1) Private or shared bathroom, furnished with—
- (a) a bath or shower;
  - (b) hot and cold running water in the shower and wash hand basin;
  - (c) soap or soap distributor; and
  - (d) two toilet paper rolls.
- (2) If bathrooms are shared, there shall be one toilet and shower for every ten guests.
15. A common area which shall—
- (a) provide seating for 50% of guest capacity; and
  - (b) be lit and ventilated.

## **PART XII**

### *Additional minimum requirements for Camping Ground*

#### *Sub-Part I*

#### *Requirements*

The owner or proprietor of every camping ground shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be readily available.

2. Camping ground that is secured by a gate with barrier.
3. Precautions for guest safety and security, such as radio, security personnel, telephone or other similar precaution.
4. Designated staff to receive and register guests.
5. Bathing facilities which allows for privacy.
6. Portable water.
7. Designated area to prepare food.
8. Ventilation, if applicable.
9. Lined waste receptacle.
10. Hygienic work surface.

*Sub-Part II*

*Exceptions*

11. Requirements 5 to 10 shall not apply to recreational vehicles.

**PART XIII**

*Additional minimum requirements for Hostels*

The owner or proprietor of every hostel shall provide the following additional minimum requirements for registration, licensing and operation:

1. Two fully stocked First Aid Kits which shall be readily available.

2. That at all times there is at least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Communication device to make external calls.
5. One bath towel per person, which shall be available upon request.
6. Designated staff to receive and register guests, who shall be accessible by telephone or other communication device on a 24 hour basis for guest needs.
- 7.—(1) Separate sleeping accommodations for male and female guests.
  - (2) If separate sleeping accommodations are not available, the owner or proprietor shall, at the time of booking—
    - (a) inform guests of the accommodation arrangements; and
    - (b) obtain guests' consent to the accommodation arrangements.
8. Beds that are individually labelled.

9. Bunk beds with a vertical distance of at least 30 inches between the upper and lower beds, if bunk beds are provided.

10. One pillow per person.

11. One locker per bed, which shall be labelled.

12. One mirror, with minimum size of 384 *sq. in.*

13. Cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

14. Two electric sockets.

15.–(1) Private or shared bathroom, furnished with–

(a) a bath or shower;

(b) hot and cold running water in the shower and wash hand basin;

(c) soap or soap distributor; and

(d) two toilet paper rolls.

(2) If bathrooms are shared, there shall be one toilet and shower for every ten guests.

16. A common area which shall–

(a) provide seating for 50% of guest capacity; and

(b) be lit and ventilated.

**PART XI***Additional minimum requirements for Motels*

The owner or proprietor of every motel shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be readily available.
2. At least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Communication device to make external calls.
5. One allotted parking space per guestroom.
6. Designated reception area, which shall—
  - (a) have 24 hour reception service;
  - (b) be ventilated and lit; and
  - (c) have general information such as transportation services, places of interest, shopping, etc. available for guest.

7. Emergency telephone numbers (police, fire, medical, etc.) which shall be accessible to all staff.

8. One pillow per person.

9. One bath towel per person.

10. Furniture in each room, which shall include—

(a) a chair;

(b) wardrobe or similar for clothes;

(c) three anti-corrosive clothes hangers per person;

(d) one mirror, with a minimum size of 384 sq. in.

(e) a cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

11. Private bathroom, furnished with—

(a) a bath or shower;

(b) hot and cold running water in the shower;

(c) running water in the wash hand basin;

(d) soap or soap distributor; and

(e) two toilet paper rolls.

## **PART XI**

### *Additional minimum requirements for Homestays*

The owner or proprietor of every homestay shall provide the following additional minimum requirements for registration, licensing and operation:

1. A fully stocked First Aid Kit which shall be readily available.
2. At least one employee on duty who is trained in first aid and emergency procedures.
3. Information to staff that includes—
  - (a) available doctors;
  - (b) name and location of the nearest hospital;
  - (c) medical facilities; and
  - (d) ambulance services.
4. Designated staff to receive and register guests.
5. Guest orientation with all guests at the beginning of their homestay.
6. Accessibility to the Chairman or President of the Homestay Association in case of requests by guests or emergencies.
- 7.—(1) Separate sleeping accommodations for male and female guests.
  - (2) If separate sleeping accommodations are not available, the owner or proprietor shall, at the time of booking—
    - (a) inform guests of the accommodation arrangements; and
    - (b) obtain guests' consent to the accommodation arrangements.

8. Foam, sponge, mattress or hammocks as an option for sleeping.

9. If applicable, bed base made from wood, spring or similar.

10. One pillow per guest.

11. Cooling apparatus such as air conditioner, fan or heating, ventilation and air conditioning (HVAC).

12. Toilet with—

(a) toilet paper; and

(b) ventilation pipe with mesh cover, if a pit latrine.

13. Private enclosed bath area.

14. Bucket and dipper.

15. Clean water.

16. Soap.

17. Towel.”.

4. These Regulations come into force on the 1<sup>st</sup> day of January 2021. **Commencement.**

**MADE** by the Minister responsible for tourism this 11th day of December, 2019.

*Manuel Heredia*

**Hon. Manuel Heredia Jr**

*Minister of Tourism and Civil Aviation  
(Minister responsible for tourism)*

*Printed in Belize by the Government Printer*